How to unblock your UB card
You will need the **PIN and PUK** for your UB card, which appear in the mail from servei.certificacio@catcert.cat that you receive when your digital certificate is issued.

If you cannot find this message, you can generate a new one by following the instructions on the page Recovering your PIN and PUK.

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Open the application Classic Client Toolbox:

1. Windows start menu
2. All programs
3. Gemalto
Insert the card into the reader.

(1) PIN de desbloqueig
(2) Següent
NB: the PIN administrador box should be completed with the PUK code; the PIN nou and Confirmeu el PIN nou are for entering the new PIN, it is advisable to use the PIN for the UB card.
Accept the confirmation that the PIN has been unblocked.