

## RESULTATS FEEDBACK ESTUDIANTS INCOMIG SEM 1 2017-18

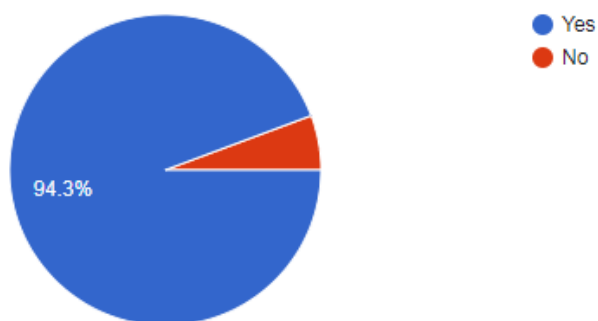
El present document recull els resultats de l'enquesta realitzada als estudiants d'intercanvi del primer semestre del curs acadèmic 2017-18. Concretament, s'han obtingut les respostes de 88 dels 266 estudiants que han estat d'intercanvi a la nostra facultat durant el primer semestre.

L'enquesta es troba dividida en dos blocs de preguntes. En el primer bloc les preguntes fan referència a l'Oficina de Relacions Internacionals i en el segon, a la Universitat i als cursos.

### 1) **Avaluació de l'Oficina de Relacions Internacionals**

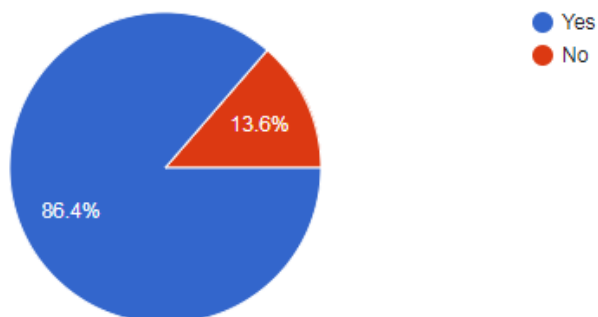
Did the International Relations Office of the University of Barcelona provide you with appropriate and complete information prior to your arrival to Barcelona?

88 responses



Was the receiving institution's course catalogue useful and easy for you to understand?

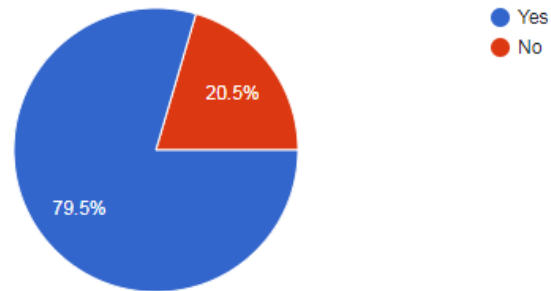
88 responses



## Was the process of enrollment clear and easy?

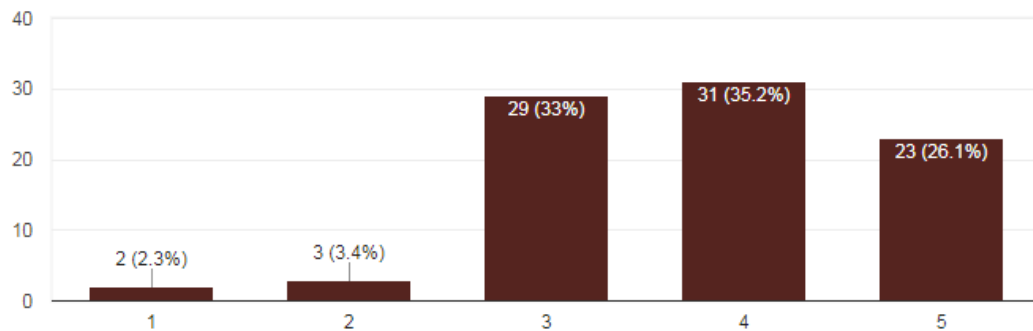


88 responses



## How satisfied were you with the Welcome Session structure and topics covered?

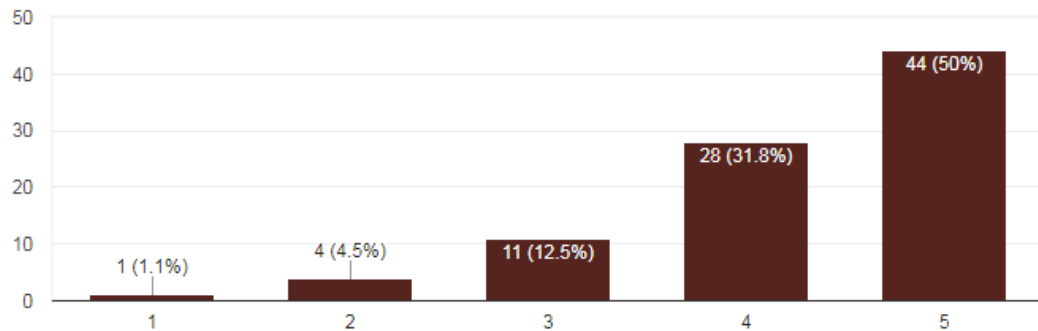
88 responses



1= very dissatisfied; 2= dissatisfied; 3= neither dissatisfied nor satisfied; 4= satisfied; 5= very satisfied

## How satisfied were you with the assistance you received from the International Relations Office at your arrival to UB?

88 responses



1= very dissatisfied; 2: dissatisfied; 3= neither dissatisfied nor satisfied; 4= satisfied; 5= very satisfied

## If you would like to add any comment regarding the Welcome Session or the assistance received at your arrival, please do it here:

11 responses

Everything was clear. Keep it up!

i love this university i would to come back a day

It makes more sense if the welcome session is in English, as well as the languages spoken as the supportive powerpoint

No

Inform about ESN events to get to know other students via Mail

very satisfied

In the welcome session there was no lot of important information and also afterward meeting was not interesting at all. But i really love the assistant of the international relation and how quick they tried to solve our problems.

Make it more fun, maybe a party

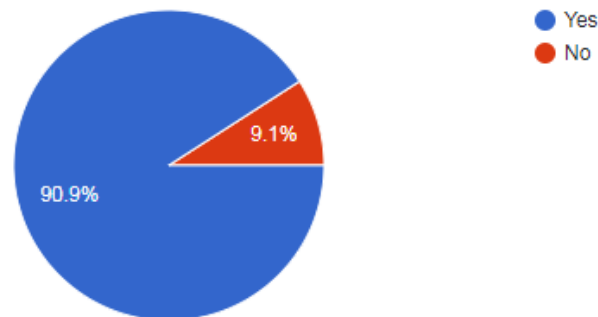
Me and other students were very surprised by the lack of information provided at the time of arrival and at the welcome session. The welcome session was very unstructured and we did not receive any useful information - it seemed like the school and people connected to the school had forgotten to plan anything.

It would be nice if you would provide any help regarding the search for a room/ a flat in Barcelona.

It was interesting but too long, people started to lose their patience

## Were the announcements of the International Relations Office of the University of Barcelona sufficient?

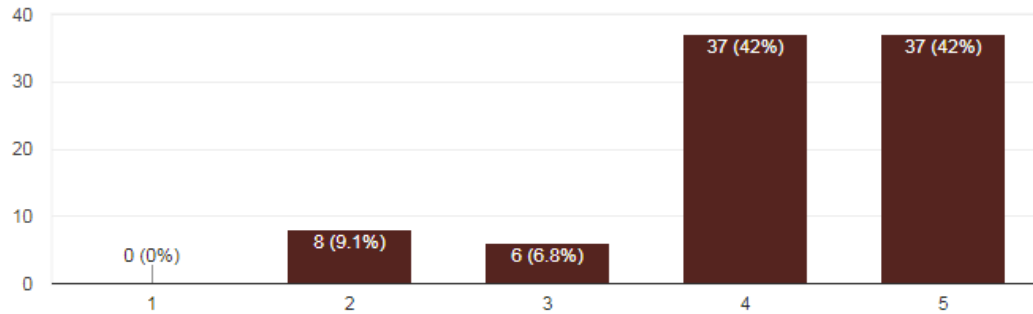
88 responses



How satisfied were you with the way the International Relations Office dealt with any questions, complaints or problems that may have come up during your participation in the exchange program?



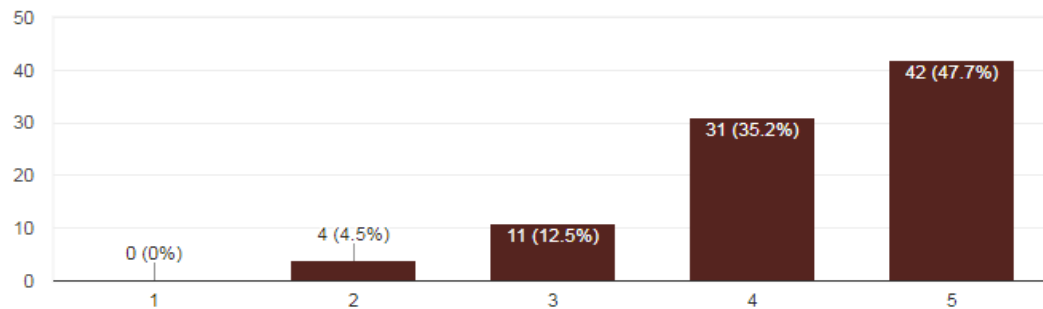
88 responses



1= very dissatisfied; 2: dissatisfied; 3= neither dissatisfied nor satisfied; 4= satisfied; 5= very satisfied

## Which is your overall evaluation of the International Relations Office (attention, communication, efficiency, etc.)?

88 responses



1= very bad; 2: bad; 3= regular; 4= good; 5= very good

## Comments and suggestions in order to improve the services provided by the International Office of UB: (optional)

6 responses

The services provided by the International Office were quite okay. Although I think it is important to keep in mind that quality is more important than quantity. Meaning that sometimes there were so many students, that it looked quite busy for the IO.

Very inefficient! Took me forever to get enrolled, but everything worked out in the end so no complaints. Also, everyone was incredibly nice and helpful!

none

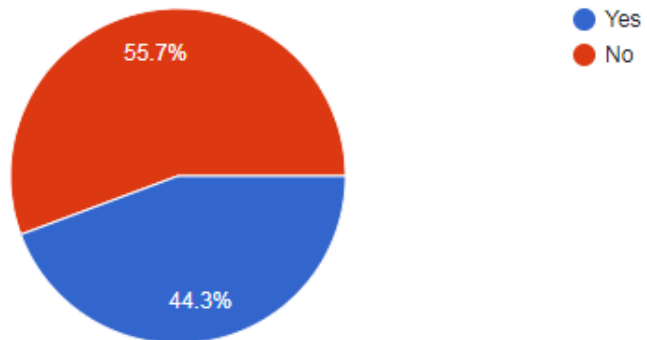
The grades. They should have been send earlier. All my grades were out but didnt receive the grading paper until ive asked them

Make processes work electronically (making the process of sending papers from own university to UB easier and more sufficient). Give people at the International Office training and information so everyone can answer questions.

To also sign documents and scan them in, that the students don't have to come to the university for every signature.

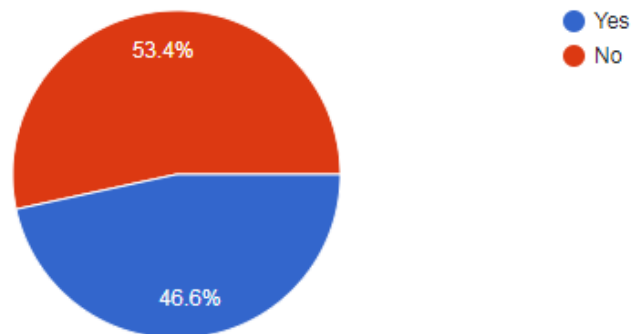
## Was the Buddy Programme supportive and useful?

88 responses



## Was your "buddy" helpful?

88 responses



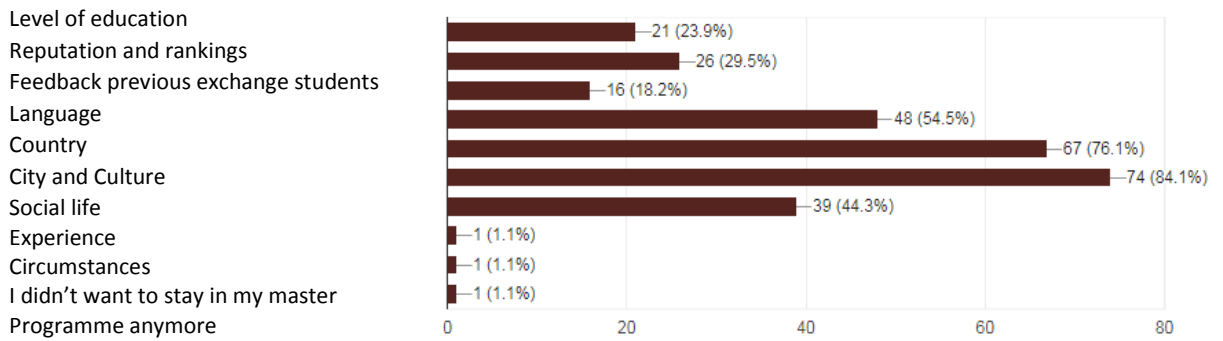
## How would you improve the Buddy Programme? (optional)

21 responses

More interaction, I saw my buddy once at the welcome day
More experienced buddies
Buddy programme would be more efficient when buddy's are following the same courses
Organizing more for the exchange students.
(didn't participate or even know about this program)
Better contact and good tips about studies and Barcelona in general
Be more proactive, more activities.
deberian ser personas que hayan tomado o tomaran las mismas clases
Cambiando a Los que no quieres ayudar.
I didn't have any contact with my buddy. Maybe organise more events to get to know each other or smaller groups
From my personal experience, none improvement is needed ;)
More activities related to social life. Welcome Dinner could be in buddy groups.
I don't know even who is my buddy
People that are really interested in helping should be our buddy. Also, they were some people that ignore the messages when we need it and they were not really active to hang out with us. Also i felt some racism in the way how they treat to asians in compare to other countries.
Let them react to my questions
One of my buddies were in Chile for the whole month of August and September, which was when we needed help and support. The other buddy just stoped answering and didn't show up at the Introduction day. NEVER met any buddies
attract more students as buddies
I think it would be helpful if there would be some mandatory meet ups during the semester
i did not see any of my buddies after the first session
Buddy should have less people in the group to make more individual approach.
By having students that are active. Most of them in my group left after the first few weeks without interacting with the group.

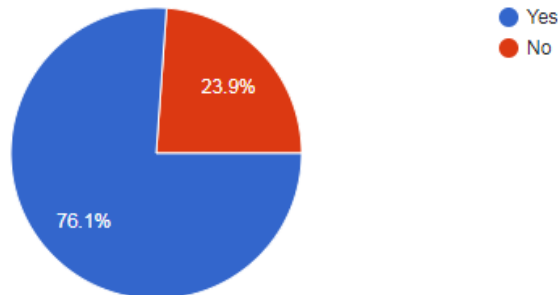
## 2) Avaluació de la Universitat de Barcelona (Facultat Economia i Empresa) i dels cursos

What were the criteria for you to choose UB for your Erasmus exchange studies?



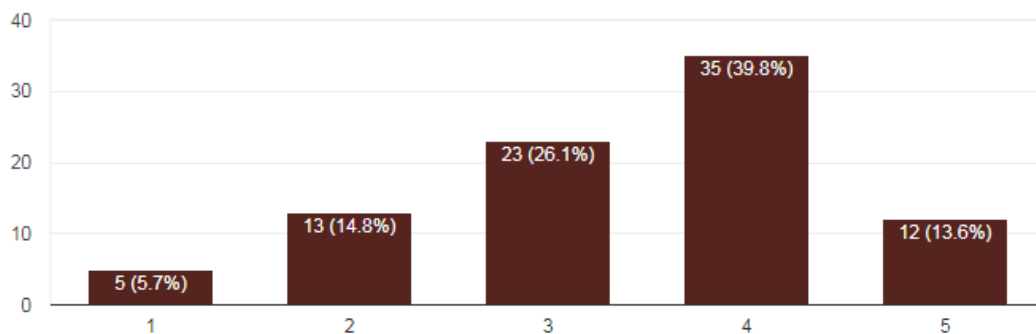
Was UB your first choice?

88 responses



How satisfied were you with the quality of content of the courses?

88 responses



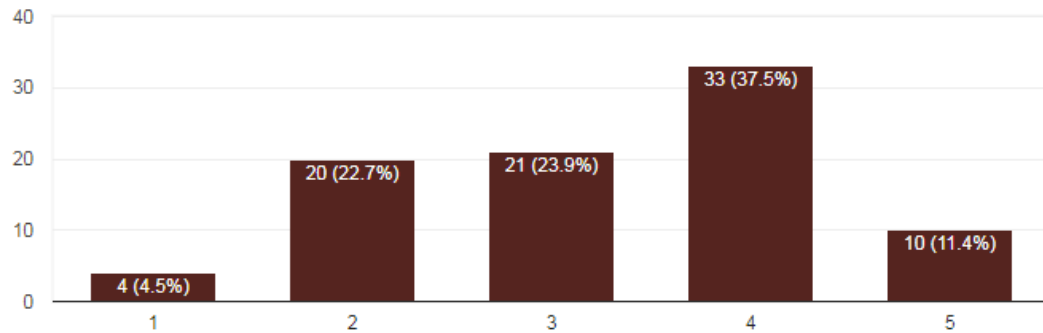
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### How satisfied were you with the quality of teaching methods?



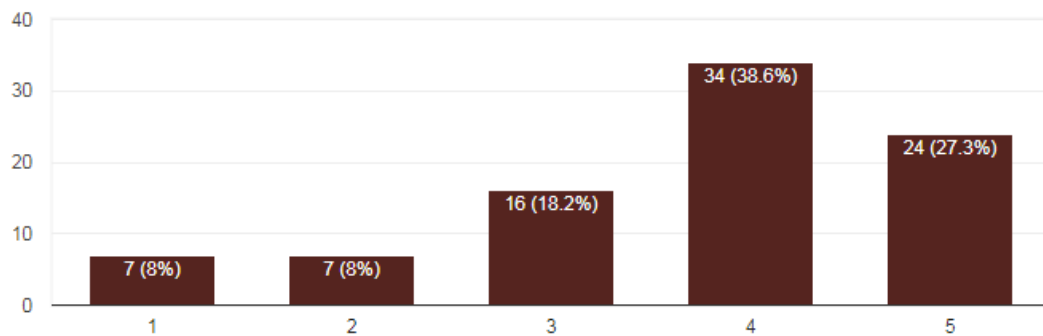
88 responses



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### In general, how satisfied are you with the way professors were approaching you during your exchange period at our faculty?

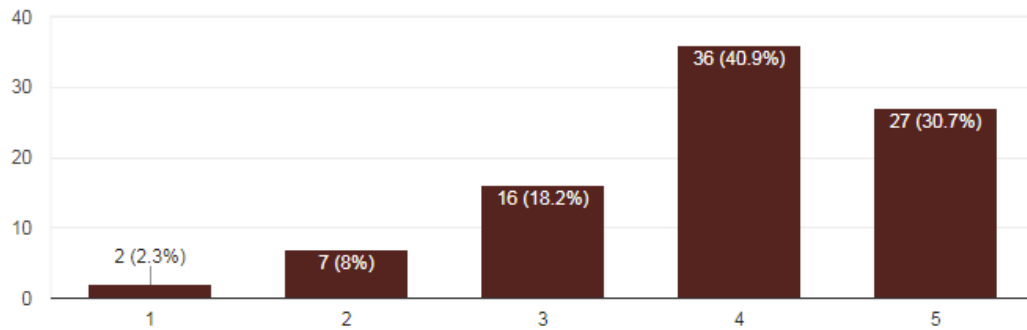
88 responses



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In general, how satisfied are you with the way your fellow students were behaving towards you during your exchange period at our faculty?

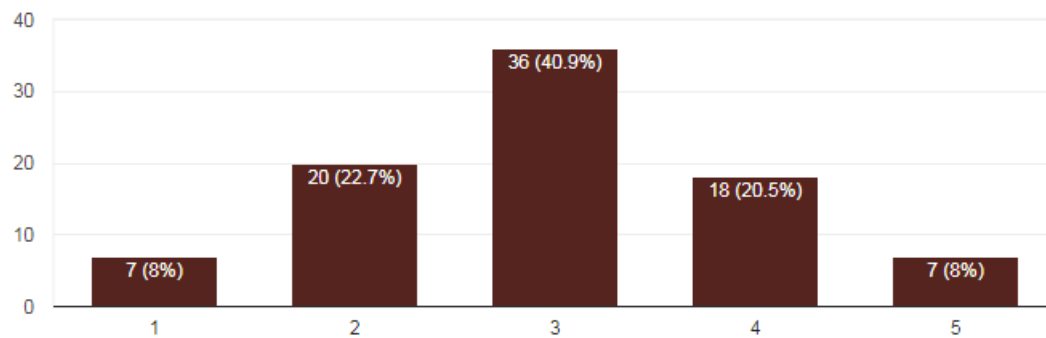
88 responses



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Your academic results during your stay at UB, compared to the ones you had in your home university, are

88 responses



1=much worse; 2=worse; 3=almost the same; 4= better; 5= much better

## State any problems you faced during your participation in your exchange program in UB: (optional)

17 responses

### Choosing my desired courses

I failed one exam and missed six credits. During the exam we had to switch room, the teacher just left and everybody started talking. In addition, there was not enough material given to study.

yes

I've had some difficulties with the study material. Since I'm used to study from a book. Most of the courses were only provided from PowerPoints and your own notes. When it comes to one course, the study material for the exam were only my own notes which made it a bit unclear for me.

modification period.

The teacher that gave me some courses couldn't speak good english which made them unqualified for giving the material at all .And spanish student which took a lot of classes with me were so rude to the teachers and other students and the teacher sometimes arrive really really late which is unrespectful for the students.

There was a not a real problem, but the courses were quite dissappointing. The level of education was much lower than expected. Besides, the way teachers communicate with students can be improved and thereby a lot of (communicative) problems will be solved.

It was difficult to get to know the students in my classes.

Even though my courses were in English, most of useful materials were in Catalan. (Main book to microeconomics, all explorations to operations management). It was very rude and impolite situation.

In one course the teacher did not consider possible language differences

Difficulty understanding professors (English language courses)

catalan was a HUGE obstacle, they should switch all the courses to english, or Unibo shall stop sending people over there.

Bad teaching and methods

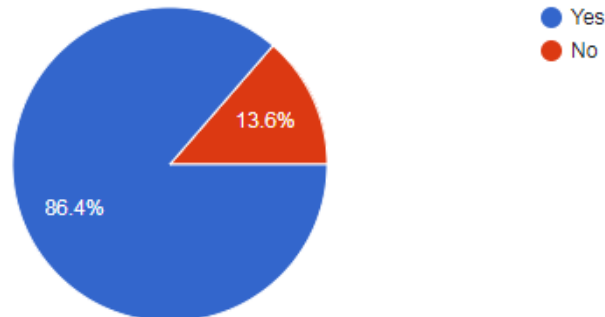
Language difficulties

Dos clases de cinco habrian debido ser en castellano pero fueron en catalano y los profesores no cambiaron el idioma cuando he dicho que no entiendo el catalano. En otros tres clases el idioma fue en castellano pero las trasparencias fueron en catalano pero las profesoras fueron muy amable y gentiles.

The confusing manner of the different grading methods and how much they differ.

## Would you recommend UB to other students that want to participate in an exchange program?

88 responses



## Would you like to add anything?

8 responses

Be on time with picking your courses. The UB should adjust the teachers to the demand of a course.

I rocommand the UB not of the education but the forgien other Erasmus students were amazing to meet .

I would recommend the UB for other students in terms of the city and country, so the social. But not for the university itself.

Felt like collage not a univeristy

Las clases son poco especificas, se hace mucho mas relajado el intercambio pero me falto mayor aprendizaje academico, se que depende mucho de las clases que inscribi pero esperaba un poco mas

Thank you for the opportunity at UB. I am extremely grateful and happy, I could have experience my study abroad at the faculty of Economics and Business. All in all, great personnel!

Thank you to international relation office for your hard and efficient work. It was really helpful how fast and quick you guys respond to our mails. Really big help in compare to other universities!

Unibo should not send people in a university where a language like Catalan is spoken, and should take more care of his students sent there