Incoming Information and Management at the FEE-UB: get to know our institution!



- The Faculty of Economics and Business (FEE-UB)
- The **FEE_UB** is a leading centre for tuition in economics, business, sociology and statistics.
- Bachelor's degrees:
 - Business administration and management
 - **Economics**
 - International Business
 - Sociology
 - **Statistics**
 - Plus Double Degrees
- The FEE-UB is the Faculty with greatest figures in international mobility in the whole UB; it represents around the 25% of all mobility at the UB.



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2. The International Relations Office (ORI-FEE)

- a) In the IRO-FEE you will find a team committed the internationalization process of the centre and all its members.
- b) More than 800 exchange students, incoming and outgoing.
- c) We are very active in the analysis of the alliances that are established.
- d) We truly feel passionate about this area as we consider participating in international mobility programs provides added value.



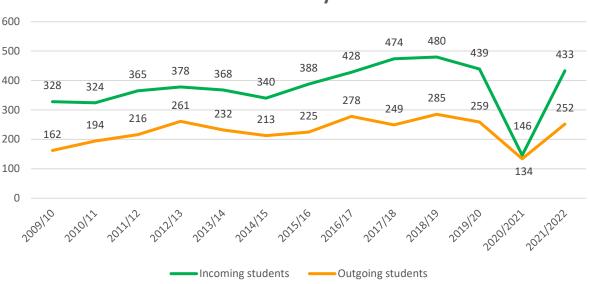
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2. The International Relations Office (ORI-FEE)

We welcome almost 500 incoming exchange students from all over the world each academic year.

Total number of outgoing and incoming students per academic year

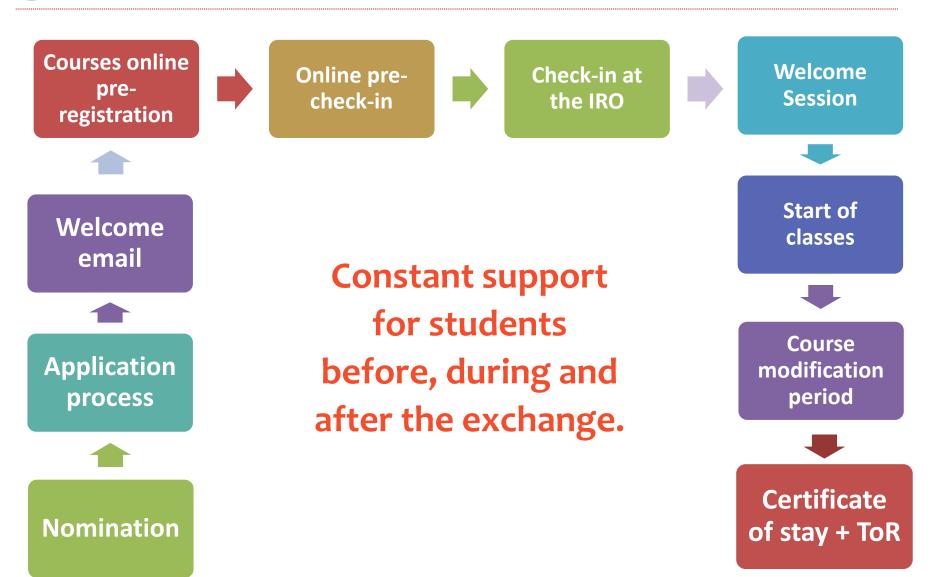


- About 250 bilateral agreements, only at Faculty level:
 - a) Nearly 190 students' mobility agreements.
 - b) Nearly 70 teaching mobility agreements.





3. Incoming mobility management at the FEE UB





4. UB and FEE-UB services for exchange students



WELCOME **SESSION**



Relacions

BUDDY **PROGRAMME**



COMPREHENSIVE WELCOME **PROGRAM**

WELCOME DINNER





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3. Incoming mobility management at the FEE_UB



Extensive course offer in both Spanish and English

Relacions

- Incoming exchange students can take up to 49% of courses at other UB faculties
- Incoming students need to be flexible with the choice of their courses -spots are limited.







Relacions



4. UB and FEE-UB services for exchange students

International Students' Guide

Catalan Language **Centre** (Serveis Lingüístics UB)

Sports UB

Estudios Hispánicos <u>UB</u>

School of Languages **UB** (Escola Idiomes Moderns)

Psychological UB support

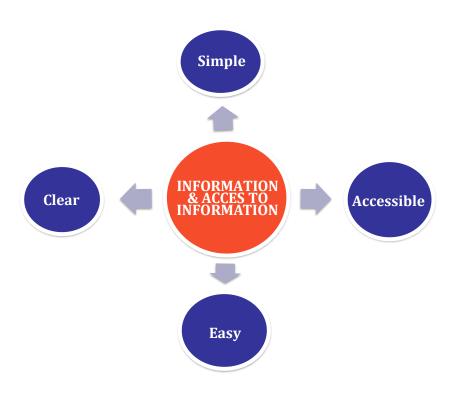
Accomodation Resources

Relacions INTERNACIONALS



4. Improving the experience if incoming students

Basics: Information





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The course

Case study: information about the course offer incoming exchange students will have access to while on exchange at our Faculty.

Premises: Incoming students can access courses from all the bachelor degrees offered at our Faculty.

Faculty webpage for bachelor studies: Link

Bachelor's degre	ees
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- Business Administration and Management
- Economics (former plan)

Economics (new)	offer and the				
 International Business 	information for each				
Statistics	degree has to be				
Sociology	checked separately.				

- Business Administration and Management + Law
- Business Administration and Management + Mathematics
- Business Administration and Management + Chemistry
- Business Administration and Management + Sociology
- Economics + Statistics (former plan)
- Economics + Statistics (new)



ADMINISTRACIÓN Y DIRECCIÓN DE EMPRESAS (Business Administration and Management)										
Código (Code)	Nombre de la asignatura (Name of Subject)	1' Sem (1"Term)	2º Sem (2 nd Term)	Año (Year)	Créditos (Credits)	ldioma (Language)				
Asignaturas de la mención de: Contabilidad y Fiscalidad Courses of the Specialization in: Accounting and Taxation										
		n: Accounting	and Taxation							
363716	Fiscalidad Internacional** (International Taxation)	Schedule	Schedule	4	6 ECTS	EN	EN ES			
	Auditoría Externa						E2			
363700	(External Auditing)	No	Schedule	4	6 ECTS	CAT				
	Derecho Tributario									
363696	(Tax Law)	<u>Schedule</u>	No	No 4		CAT				
	Consolidación de los Estados Contables	1			+					
363701	(Consolidation of Financial Statements)	No	No <u>Schedule</u>		6 ECTS	ES				
	Auditoría Interna			4		ES				
363719	(Internal Auditing)	No	No <u>Schedule</u>		6 ECTS	CAT				
252500	Procedimientos Tributarios			<u> </u>	6 ECTS	ES CAT				
363699	(Tax Procedures)	No	<u>Schedule</u>	4						
262702	Valoración de Empresas	Calcadula	No		c cere	ES				
363703	(Business Valuation)	Schedule	No	4	6 ECTS					
363720	Normas de Contabilidad y Auditoria	Schedule	ule Schedule	4	6 ECTS	CAT	ES			
303720	(Legislation of Accounting and Auditing)	schedule		4		CAT	E3			
	Asignaturas de la mención									
	Courses of the Specialization	in: Finance ar	nd Insurance							
363681	Fundamentos de los Seguros	Schedule	No	No 4	6 ECTS	ES CAT				
303001	(Principles of Insurance)	Scriedule	140							
363687	Estadística de los Seguros	Schedule	No	4	6 ECTS	ES				
	(Insurance Statistics)		110							
363713	Métodos Cuantitativos de Valoración Financiera	Schedule	No	4	6 ECTS	CAT				
	(Quantitative Methods in Financial Valuation)			+						
363686	Matemática del Seguro (Mathematics for Insurance)	No Schedule	Schedule Schedule	4	6 ECTS	ES-CAT CAT				
	Instrumentos y Mercados Financieros					C.F	ES			
363680	(Financial Instruments and Markets)					EN	CAT			
	Planes Públicos de Previsión					ES				
363682	(Social Insurance Plans)	No	<u>Schedule</u>	4	6 ECTS					
	Economía de la Incertidumbre									
363728	(Economics of Uncertainty)	Schedule	No 4 6 E		6 ECTS	ES				
	Gestión de la Empresa Financiera y Aseguradora									
363683	(Management of Financial and Insurance	Schedule	No No	4	6 ECTS	ES				
	Companies)									

An example: the Academic information in the IRO's website

IRO's website: Link

- 3 obvious clicks away.
- All the information can be found in English by navigating in the English version of the website.
- It contains all the course offer incoming students will have access to.
- It contains all the information students may need to select their courses.

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Conclusion: If students had to navigate the Faculty website to get the information about the course offer they will have access to, the schedules, language of instruction, etc. of each course.. They'd probably rather die.

So... the IRO way: Save students and our staff time...

By.. Providing helpful, simple, accessible and clear information!

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4. Improving the experience if incoming students

Basics: Processes & Attention and Support

Processes: It is important to try to make processes as simple as possible. If a significant number of students fail to successfully complete a process, the process must be changed.

Attention and support:

Very important! A good feedback is basic in order to give a good service for incoming students.





4. Improving the experience if incoming students

A step further: Channels of **Communication and Surveys**

Channels of communication: alternative ways: tutorial videos, virtual meetings, etc.

Surveys: They can give you valuable information on your strengths and on what to improve.



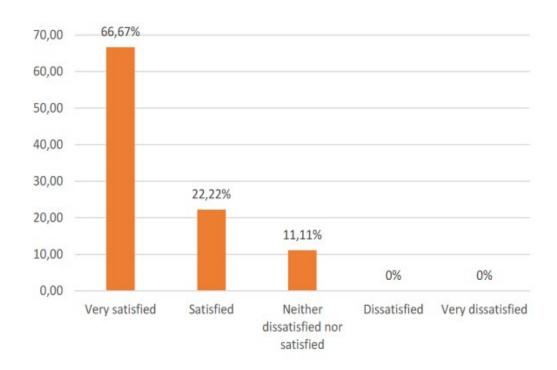
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6. The experience of exchange students

How satisfied were you with the way the International Relations Office dealt with any questions, complaints or problems that may have come up during your participation in the exchange program?

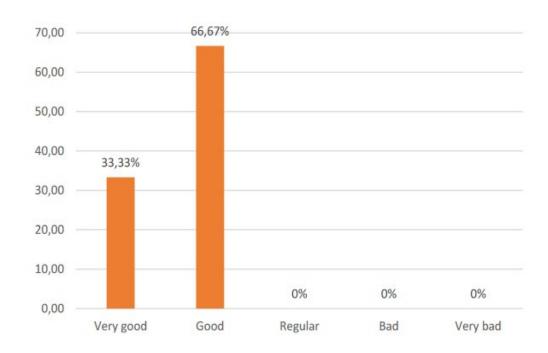






6. The experience of exchange students

Which is your overall evaluation of the International Relations Office (attention, communication, efficiency, etc.)?







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Thank you!!!