

Incoming Information and Management at the FEE-UB: get to know our institution!



1. The Faculty of Economics and Business (FEE-UB)

- The FEE_UB is a leading centre for tuition in economics, business, sociology and statistics.
- Bachelor's degrees:
 - Business administration and management
 - Economics
 - International Business
 - Sociology
 - Statistics
 - Plus Double Degrees
- The FEE-UB is the Faculty with greatest figures in international mobility in the whole UB; it represents around the **25% of all mobility at the UB**.





2. The International Relations Office (ORI-FEE)

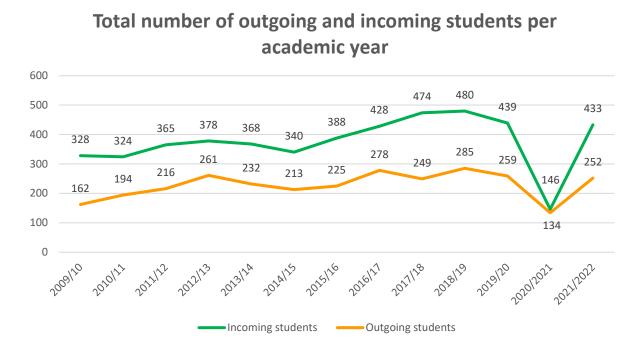
- a) In the IRO-FEE you will find a **team committed to the internationalization** process of the centre and all its members.
- b) More than 800 **exchange students**, incoming and outgoing.
- c) We are very active in the analysis of the alliances that are established.
- d) We truly feel passionate about this area as we consider participating in international mobility programs provides added value.





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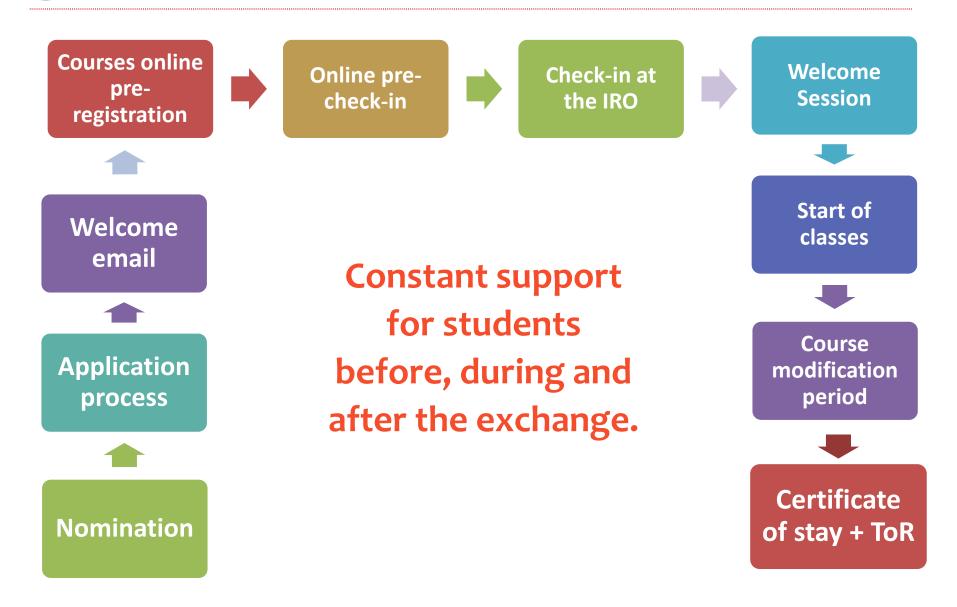
• We welcome almost **500 incoming exchange students** from all over the world each academic year.



- About 250 bilateral agreements, only at Faculty level:
 - a) Nearly 190 students' mobility agreements.
 - b) Nearly 70 teaching mobility agreements.



3. Incoming mobility management at the FEE_UB





4. UB and FEE-UB services for exchange students









3. Incoming mobility management at the FEE_UB



- Extensive course offer in both Spanish and English
- Incoming exchange students can take up to 49% of courses at other UB faculties
- Incoming students need to be flexible with the choice of their courses –spots are limited.









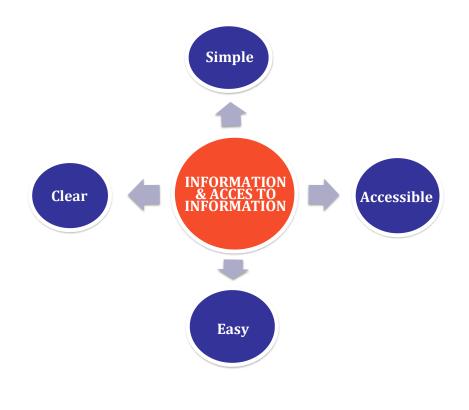






4. Improving the experience if incoming students

Basics: Information





Case study: information about the course offer incoming exchange students will have access to while on exchange at our Faculty.

Premises: Incoming students can access courses from all the bachelor degrees offered at our Faculty.

Faculty webpage for bachelor studies: Link

Bachelor's degrees

Business Administration and Management

 Economics (former plan) 	
• Economics (new)	The course offer and the
International Business	information for each
Statistics	degree has to be
 Sociology 	checked separately.

Business Administration and Management + Law

- Business Administration and Management + Mathematics
- Business Administration and Management + Chemistry
- Business Administration and Management + Sociology
- Economics + Statistics (former plan)
- Economics + Statistics (new)

Relacions INTERNACIONALS BARCELONA

Facultat d'Economia i Empresa

ADMINISTRACIÓN Y DIRECCIÓN DE EMPRESAS										
	(Business Administration		-							
Código (Code)	Nombre de la asignatura (Name of Subject)	1' Sem (1ª'Term)	2º Sem (2 nd Term)	Año (Year)	Créditos (Credits)					
(coucy	Asignaturas de la mención de:	1	1	(really	receively	(Lunguuge)				
	Courses of the Specialization in		•							
363716	Fiscalidad Internacional** (International Taxation)	Schedule	Schedule	4	6 ECTS	EN EN				
363700	Auditoría Externa (External Auditing)	No	Schedule	4	6 ECTS	CAT				
363696	Derecho Tributario	Schedule	No	4	6 ECTS	S CAT				
363701	(Tax Law) Consolidación de los Estados Contables	No	Schedule	4	6 ECTS	5 ES				
363719	(Consolidation of Financial Statements) Auditoría Interna	No	Schedule	4	6 ECTS	TS ES				
363699	(Internal Auditing) Procedimientos Tributarios (Tax Procedures)	No	Schedule	4	6 ECTS	ES				
363703	(Tax Procedures) Valoración de Empresas (Business Valuation)	Schedule	No	4	6 ECTS	ES				
363720	Normas de Contabilidad y Auditoria (Legislation of Accounting and Auditing)	Schedule	Schedule	4	6 ECTS	CAT ES				
	Asignaturas de la mención Courses of the Specialization									
363681	Fundamentos de los Seguros (Principles of Insurance)	Schedule	No	4	6 ECTS		ES CAT			
363687	Estadística de los Seguros (Insurance Statistics)	Schedule	No	4	6 ECTS	ES				
363713	Métodos Cuantitativos de Valoración Financiera (Quantitative Methods in Financial Valuation)	Schedule	No	4	6 ECTS	CAT				
363686	Matemática del Seguro (Mathematics for Insurance)	No	<u>Schedule</u>	4	6 ECTS	ES-CAT CAT				
363680	Instrumentos y Mercados Financieros (Financial Instruments and Markets)	Schedule	<u>Schedule</u>	4	6 ECTS	EN	ES CAT			
363682	Planes Públicos de Previsión (Social Insurance Plans)	No	<u>Schedule</u>	4	6 ECTS	ES				
363728	Economía de la Incertidumbre (Economics of Uncertainty)	Schedule	No	4	6 ECTS	ES				
363683	Gestión de la Empresa Financiera y Aseguradora (Management of Financial and Insurance Companies)	<u>Schedule</u>	No	4	6 ECTS	ES				

An example: the Academic information in the IRO's website

IRO's website: Link

- 3 obvious clicks away.
- All the information can be found in English by navigating in the English version of the website.
- It contains all the course offer incoming students will have access to.
- It contains all the information students may need to select their courses.

Curs: 202	1-2022 As	signatures	- Horaris					
			FONAME	NTS DE L'ASSEGU	JRANÇA			
odi: 363681	L		Pla docent					
Tip	us	Impartició	Crédits	Curs/Semestre	mestre Unitat Acadèmica			
Optativa	del grau	Quadrimestral	6	4 / 1	Departament de Mat	emàtica Econòmica, Financ	era i Actuarial	
Programació Activitat	de l'oferta doce	ent del Prime	r semestre					
Grup		Dies	Horari	Professorat		Aula	Llengua	
[eoricopràcti	ca [Presencial]							
A1	dl. dt. dc. dj.	dv. 1r s	sem. 12.00-14.0	00 Bermudez Morata,	Bermudez Morata, Lluis		Català	
C1	dl. dt. dc. dj.	dv. 1r s	sem. 18.30-20.3	30 Varea Soler, Franc	Varea Soler, Francisco Javier		Castellà	
xàmens Con	vocatòria Ordin	ària [Presend	cial]					
со	20 de gener de 2	2022.	12.00-15.0	00			-	
Exàmens Extr	raordinària Fi de	e Carrera [Pro	esencial]					
FC	30 de maig de 2	022.	15.00-18.0	00			-	
Exàmens Rea	valuació [Prese	ncial]						

Conclusion: If students had to navigate the Faculty website to get the information about the course offer they will have access to, the schedules, language of instruction, etc. of each course.. They'd probably rather die.

So... the IRO way: Save students and our staff time...

By.. Providing helpful, simple, accessible and clear information!



4. Improving the experience if incoming students

Basics: Processes & Attention and Support

Processes: It is important to try to make processes as simple as possible. If a significant number of students fail to successfully complete a process, the process must be changed.

Attention and support:

Very important! A good feedback is basic in order to give a good service for incoming students.





4. Improving the experience if incoming students

A step further: Channels of Communication and Surveys

Channels of communication: alternative ways: tutorial videos, virtual meetings, etc.

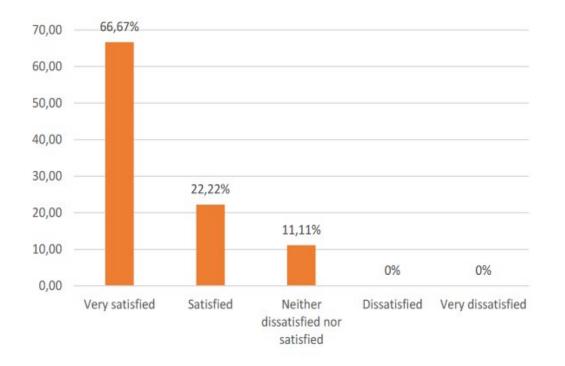
Surveys: They can give you valuable information on your strengths and on what to improve.





6. The experience of exchange students

How satisfied were you with the way the International Relations Office dealt with any questions, complaints or problems that may have come up during your participation in the exchange program?

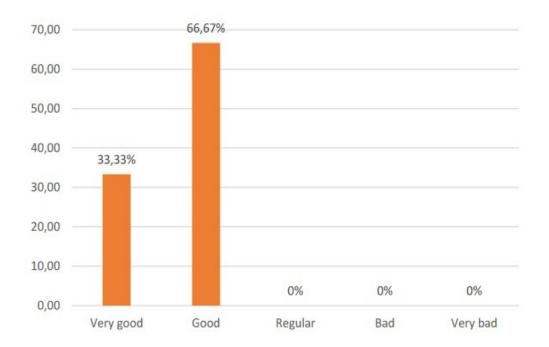


https://www.ub.edu/economiaempresa-internacional/web/wp-content/uploads/2021/05/SURVEY-TO-INCOMING-STUDENTS-20-21sem1.pdf



6. The experience of exchange students

Which is your overall evaluation of the International Relations Office (attention, communication, efficiency, etc.)?



https://www.ub.edu/economiaempresa-internacional/web/wp-content/uploads/2021/05/SURVEY-TO-INCOM/NG-STUDENTS-20-21sem1.pdf







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Thank you!!!